

DELHI CONSUMER'S COOPERATIVE WHOLESALE STORE LTD.
(An Apex Level Cooperative Organisation, Under Govt. of NCT of Delhi)
KARAMPUR ROAD, MOTI NAGAR, NEW DELHI – 110015.

Manual-1

Particulars of Organisation, functions and details

Brief history and background for the establishment of DCCWS:-

Delhi Consumer's Cooperative Wholesale Store Ltd is a registered society under Delhi Cooperative Societies Act. It was registered in the year 1962. It was setup for supplying Consumer goods to its affiliated various Primary Consumer cooperative Stores functioning in various parts of the metropolis. The need for establishment of this society arose during the post China aggression period when the prices of the essential commodities went sky-high in the market due to over-all shortages of consumer goods created by the traders by hoarding stocks for profiteering. The society was required to make bulk procurement of essential consumer goods from the sources and supply the same to the affiliated Primary stores & to public at large on reasonable prices, to enable those stores to sell the consumer goods to the public on lower prices than those prevailing in the open market.

Aims objectives and mission of the Organisation:-

The main objective of the Store is (a) to supply consumer goods to the public at reasonable rates through its Primary Consumer's Cooperative Stores and public through retail outlets of Apna Bazar functioning in the length and breadth of the Metropolis; (b) to supply stationery items and other general goods at competitive prices to the Govt. Schools, Govt. Offices, Para Military Forces and other officials and non-officials Organizations; (c) functioning as nominated agency of the government for the sale of liquor through its 75 retail outlets setup in various parts of the city; (d) to assist government in distribution of scarce items of consumer goods during the period of temporary shortage to overcome the difficulties of the general consumers and (e) to supply dietary items to those Government Department like Social Welfare Department/NGOs which are engaged in the service of down-trodden, handicapped, old and destitute on reasonable rates.

Allocation of business:-

For purpose of proper organizing the activities, the Organization has been divided into various Sections viz. (a) **Wholesale/Retail section.** The function of this sections is to make bulk procurement of consumer goods from the sources and supply the same to retail outlets consisting of Primary Consumer's Cooperative Stores, Franchise shops and retail outlets for sale to public. (b) **Stationery section.** This section conducts business with regard to the sale of stationery and other general goods to the government offices etc (c) **Liquor section.** The function of this section is procurement of liquor for retail outlets (L-8) set-up in the various parts of the city and to ensure proper management of these retail vends. (d) **Administration section.** This section

looks after the personal management of the staff working at Head Quarter and retail outlets. **Vigilance Section**. This section conducts surprise inspections of the retail outlets and ensure that no corrupt practices are carried out by the staff working at these retail outlets. It examines and take necessary follow up action on the complaints received both from the public and employees of the Store. **Accounts Section**. This section is responsible for the proper maintenance of accounts in respect of the entire Organisation. It arranges salary and allowances to the staff and other accounting functions including audits of the accounts.

Duties to be performed to achieve the mission:-

As stated above, the Organisation is divided into various segments and each segment is being looked after by a Incharge assisted by ancillary staff. Each staff member performs the assigned work to achieve the mission and objective in service of the people.

Citizens interaction/Public interaction .

Staff posted at the retail outlets & Vends have direct interaction with the general public in the sale of goods. They have been directed to be cordial and polite in their behavior while interacting with the general public.

Location of the office and its field Units

The office of DCCWS is located at Karampura Road, Moti Nagar, New Delhi while its branches are spread over the entire city. Lists indicating addresses of the retail outlets of Apna Bazar;, Jan Aushadhi and liquor retail outlets are enclosed.

S.No.	Information	Answer
	LIST OF THE BRANCHES OF APNA BAZAR	ADDRESS OF THE BRANCHES OF APNA BAZAR
1	GULABI BAGH	SHOP NO. 11,12, SHOPING CENTER, GULABI BAGH, DELHI.
2	NEHRU NAGAR	SHOP NO. 34 & 35, SHOPING COMPLEX, NEHRU NAGAR, N. DELHI.
3	SHAKUR PUR	NEAR S.B.I. SHOPING CENTER C-BLOCK, SHAKUR PUR, DELHI-34.
4	COOPS MOTI NAGAR	KARAMPURA ROAD, MOTI NAGAR, NEW DELHI.
5	R.K. PURAM	H. NO.82, POLICE COMPLEX, SECT. 12, R.K.PURAM, N. DELHI – 22.
6	TOWN HALL	TOWN HALL, NEAR MASJID, CHANDINI CHOWK, DELHI-110006.
7	ANAND VIHAR RETAIL	GROUP HOUSING SOCIETY SOCEITY, NEAR MANDIR, ANAND VIHAR, DELHI.
8	MOTI NAGAR F.P.S.	F.P.S. HEAD OFFICE, KARAMPURA ROAD, MOTI NAGAR, NEW DELHI.
S.No.	Information	Answer
	NAME OF THE L-8 VENDS	Address of the L-8 vend
1	ROHINI SECTOR 19 C/L	SHOP NO. 14,15 &16 AGGARWAL SHOPPING SQUARE,PLOT NO. CSC/OCF-1,SECTOR-19,ROHINI NORTH WEST DELHI,DELHI-110085
2	AZADPUR C/L	28, Transport Centre, Azadpur, Delhi.
3	SANJAY GANDHI TPT NAGAR C/L	PLOT NO. CW-321, SANJAY GANDHI TPT. NAGAR, DELHI – 110 042
4	BHATTI VILLAGE C/L	KHASRA NO. 40, VILLAGE BHATTI, DERA MOD, DELHI
5	HASTSAL C/L (L -14)	SHOP NO. 7 &8, DDA MARKET, HASTSAL, NEW DELHI
6	JAHANGIR PURI C/L	A-29, DDA COMPLEX, JAHANGIR PURI, NEW DELHI.
7	KRISHAN VIHAR C/L	Shop No. 21, Main Kanjhawala Road, Krishna Vihar, New Delhi.
8	LAWRENCE ROAD	B-33, LAWRENCE ROAD, NEW DELHI.
9	LIBAS PUR C/L	KHASRA NO. 15/32 , (0-11), 23 MIN (0-2), LIBASPUR, DELHI

10	LOK NAYAK PURAM	SHOP NO.9, CSC MARKET, LOK NAYAK PURAM, DELHI.
11	M.B. ROAD, PUSHP VIHAR C/L (L-2 Special)	Shop No. 17, G.F. Sector-3, M.B. Road, Delhi, NEW DELHI,SOUTH DELHI,DELHI
12	MANDOLI C/L	KHASRA NO. 26/13, MANDOLI, DELHI – 110093.
13	UTTAM NAGAR C/L	W2-247/3-B, MAIN NAJAFGARH ROAD, UTTAM NAGAR, DELHI – 110059
14	MOTI NAGAR C/L	KARAMPURA ROAD, MOTI NAGAR, DELHI – 15
15	NAND NAGRI C/L	141/142, PUNARVAS BAZAAR, NR. GAGAN CINEMA, NAND NAGRI, DELHI.
16	SIRASPUR C/L	KHASRA NO. 146/1, G.T. KARNAL ROAD,MAM CHAND DHANIA ROAD, SIRAS PUR, DELHI -42
17	RANAJI ENCLAVE C/L (L-8 Special)	SHOP NO. 1-2, RANAJI ENCLAVE, NAJAFGARH, DELHI
18	DHANSA NAGLOI ROAD C/L	PROPERTY NO.1655-C,DHANSA NAGLOI ROAD,NAJAFGARH,DELHI,SOUTH WEST DELHI, DELHI-110043
19	SHASTRI PARK C/L	Shop No. 1, CSC Market, Shastri Park, New Delhi
20	SHERPUR KARWAL NAGAR C/L	SHERPUR CHOWK, KARAWAL NAGAR, DELHI.
21	SHIV MKT C/L	SHOP NO. D-7 TO 10 SHIV MKT. BUDH NAGAR BADARPUR
22	JWALAPURI C/L	SHOP NO. 111&112 GROUND FLOOR,PVC MKT. JAWALAPURI WEST DELHI,DELHI-110087
23	BAWANA IND. AREA SEC.-5 C/L	SHOP NO. A-16 & A-17,GROUND FLOOR,DDA MALL,CLUSTER-E, SECTOR-5 BAWANA IND. AREA BAWANA, DELHI NORTH WEST,DELHI 110039
24	BG-8 PASCHIM VIHAR C/L	SHOP NO. 65, BG-8, DDA MKT. PASCHIM VIHAR , NEW DELHI

S.No.	Information	Answer
	NAME OF THE L-6 VENDS	ADDRES OF THE L-6 VENDS
1.	SARAI PIPAL THALA	204/I SARAI PIPAL THALA, BEHIND NIGHT SHELTER, DELHI.,NEW DELHI , NORTH WEST DELHI,DELHI
2.	RAJOURI GARDEN	GROUND FLOOR,SHOP NO.G.F.43,44,46,47,48,COMBINED PORTION OF,NEW DELHI , EAST DELHI,DELHI
3.	PREET VIHAR	SHOP G-6,7,8,9,10,11 & 12 PLOT NO. 14, COMMUNITY CENTRE PREET VIHAR, NEW DELHI-110092,NEW DELHI , NORTH WEST DELHI,DELHI
4.	DMRC KAROL BAGH	PROPERTY NO. KB_3 METRO STATION KAROL BAGH, NEW DELHI,NEW DELHI , EAST DELHI,DELHI
5.	PANDAV NAGAR	SHOP NO. E-8, GROUND FLOOR,PANDAV NAGAR,,PANDAV NAGAR , DELHI,EAST DELHI ,DELHI-110092
6.	SHASTRI PARK	Shop No. 5, Lower Ground Floor, CSC, Shastri Park, New Delhi.,NEW DELHI , NORTH EAST DELHI,DELHI
7.	DMRC KANIHYA NAGAR	SHOP NO.01,02,KANHAIYA NAGAR METRO STATION,DELHI , NEW DELHI,EAST DELHI ,DELHI-110091
8.	SAFDARJUNG ENCLAVE - II	SHOP NO. AB-8/1, DDA MARKET, SAFDARJUNG ENCLAVE, NEW DELHI.,NEW DELHI , NEW DELHI,DELHI
9.	ZAKHIRA	Plot No. 13/3, Najafgarh Road Ind. Area, Zakhira, New Delhi.,NEW DELHI , WEST DELHI,DELHI
10.	VASANT ENCLAVE	SHOP NO. 27, FIRST FLOOR,CSC, VASANT ENCLAVE,DELHI , NEW DELHI,DELHI-110057

11.	WEST PATEL NGR SHOP NO. 34	SHOP NO. 34, BLOCK-20,WEST PATEL NAGAR,OLD MARKET,,DELHI , WEST DELHI,DELHI-110008
12.	CHANDINI CHOWK	2225,2267,2268/9, DR. SEN MARG, JUBLEE CINEMA,DELHI-110006 , NEW DELHI,CENTRAL DELHI ,DELHI
13.	ASHRAM (LODHI COLONY)	SHOP NO. 1,2, DDA MKT.,ASHRAM, NEAR NAFED BUILDING,NEW DELHI , NEW DELHI,DELHI
14.	DURGA MKT.KHICHRIPUR	Shop No. 9/15 & 9/16, Durga Mkt. Khichripur, Delhi,NEW DELHI , EAST DELHI,DELHI
15.	KRISHNA VIHAR	Shop No. 21, Main Kanjhawala Road, Krishna Vihar, New Delhi.,NEW DELHI , NORTH WEST DELHI,DELHI
16.	RAJENDER PLACE -II SHOP NO. 6	SHOP NO. 6,RAJENDER BHAWAN,RAJENDER PLACE,,DELHI , WEST DELHI,DELHI-110008
17.	ROHINI SEC-19	SHOP NO. 14 & 15 AGGARWAL SHOPING SQUARE, SECTOR 19, ROHINI, DELHI-110085,NEW DELHI , NORTH WEST DELHI,DELHI
18.	SAFDARJUNG ENCLAVE - I	Shop No. AB-14, DDA Market, Safdarjung Enclave, New Delhi.,NEW DELHI , NEW DELHI,DELHI
19.	NAND NAGRI	SHOP NO. 5 & 6, PURNWA BAZAR, NR. GAGAN CINEMA, NAND NAGRI, DELHI.,NEW DELHI , NORTH EAST DELHI,DELHI
20.	PITAMPURA FASHION MALL	Shop No. G-6, G. F., Vardhman Palaza, Fashion Mall, LSC Road, No. 43, PitamPura, N.D.,NEW DELHI , NORTH WEST DELHI,DELHI
21.	G.T.K.ROAD ALIPUR BAKOLI (SANJAY GHANDHI NGR.-II)	G.T.ROAD, KHASRA NO.43, BAKOLI MOR , DELHI-110036,NEW DELHI , NORTH WEST DELHI,DELHI
22.	JAWALAPURI	SHOP NO. 111 & 112, P.V.C. MKT. JWALA PURI, NEW DELHI ,NEW DELHI , NORTH WEST DELHI,DELHI
23.	DMRC SUBHASH NGR	PROPERTY NO. U22_DGN, METRO STATION, SUBHASH NAGAR NEW DELHI,NEW DELHI , NORTH EAST DELHI,DELHI
24.	GAJIPUR	138, MAIN ROAD, GAJIPUR, DELHI.,NEW DELHI , EAST DELHI,DELHI
25.	PADAM NAGAR	A-14, Padam Nagar, DDA Complex, Delhi -110 007.,DELHI , CENTRAL DELHI,DELHI
26.	GUJRAWALAN TOWN-II	SHOP NO. 19,20 & 21, GROUND FLOOR, LSC,GUJRAWALA TOWN,PART-1,DELHI , NORTH WEST DELHI,DELHI-110009
27.	PIRA GARHI	SHOP NO. 1,8,9 PROP. 18-A, GURU KIRPA, PIRAGARHI CHOWK, NEW DELHI,NEW DELHI , WEST DELHI,DELHI
28.	KALKAJI SHOP NO.6 DDA MKT	SHOP NO.-6, DDA MARKET, CSC, KALKAJI, NEW DELHI-110019,NEW DELHI , SOUTH DELHI,DELHI
29.	M.B. ROAD IMFL	SEC.03,PUSHP VIHAR,M.B.ROAD,NEW DELHI , NEW DELHI,SOUTH DELHI ,DELHI
30.	SOUTH GAMRI	A-520 SOUTH GAMRI EXTENSION,MOLAR BAND ROAD,DELHI-110053 , NEW DELHI,NORTH WEST DELHI ,DELHI-110053
31.	MASUDABAD-II	SHOP NO. 3, KHASRA NO. 10/10/1, MASUDABAD,,NAJAFGARH PHIRNI ROAD , DELHI,SOUTH WEST DELHI ,DELHI-110043
32.	W MALL ROHINI.	SHOP NO. G-44, W-MALL, PLOT NO.09,SECTOR-3, DISTRICT CENTER, ROHINI , NEW DELHI,NORTH DELHI ,DELHI-110085
33.	KHICHRIPUR	KHASRA NO. 585/202 KHICHRIPUR, MAIN MKT DELHI-91.,NEW DELHI , EAST DELHI,DELHI

34.	ROHINI SECTOR - 24	SHOP NO. 25A,23A,21A,23,19A,19 & 21 BEST STAR MALL,CS/OCF-3,SECTOR-24, ROHINI, DELHI , DELHI,NORTH WEST DELHI ,DELHI-110085
35.	SARITA VIHAR DDA MKT. IMFL	Shop No. 9, Pocket-N, CSC, DDA Market, Sarita Vihar, New Delhi,NEW DELHI , NEW DELHI,DELHI
36.	BLOCK-C VIKASPURI	Shop No. 39, G.F. LSC Block-C, DDA Market, Vikaspuri, New Delhi,NEW DELHI , WEST DELHI,DELHI
37.	DMRC BADARPUR	BAPU-G-6,METRO STATION BADARPUR,GROUND LEVEL,DELHI , SOUTH DELHI,DELHI-110044
38.	PAHARGANJ	SHOP NO. G-33,34 & 35, VARDHMAN DIAMOND PLAZA,,PLOT NO.-3, MOTIA KHAN,PAHARGANJ, , DELHI,CENTRAL DELHI ,DELHI-110055
39.	PATEL NAGAR SHADIPUR	SHOP NO.2151/D,NEW PATEL NAGAR,OPP. SHADIPUR BUS DEPOT NEW DELHI , NEW DELHI,NORTH WEST DELHI ,DELHI-110008
40.	SHOP NO. 39 & 45 GALLERIA MALL	SHOP NO.DGL 39,45, DLF GALLERIA,MAYUR VIHAR PHASE-1 , DELHI,EAST DELHI ,DELHI-110091
41.	GUJRAWALA TOWN	G-39-40, VARDHMAN FORTUNE MALL, COMMUNITY CENTER, G.T. KARNAL ROAD, NEAR GUJRAWALA TOWN, DELHI,DELHI , NORTH DELHI,DELHI
42.	SHASTRI NAGAR (SHOP NO E2/235-A)	SHOP NO. E-2/235A,GROUND FLOOR,SHASTRI NAGAR,DELHI , NORTH WEST DELHI,DELHI-110052
43.	DEVLI VILLAGE A-166	A-166, MAIN ROAD, DEVLI,DELHI , SOUTH DELHI,DELHI-110062
44.	JAHANGIR PURI IMFL	A-BLOCK LOCAL SHOPPING COMPLEX. JAHANGIRPURI, DELHI,NEW DELHI , NORTH DELHI ,DELHI
45.	ROHINI SECTOR-16	Shop No. 17, CSC-6 Market, Rohini Sector-16, New Delhi-110085,NEW DELHI , NORTH WEST DELHI,DELHI
46.	UTTAM NAGAR	WZ-247/3-B, MAIN NAJAFGARH ROAD, UTTAM NAGAR, NEW DELH-59,DELHI , WEST DELHI,DELHI
47.	NETAJI SUBHASH PALACE	SHOP NO. G-10, PP TRADE CENTRE, PLOT NO. 1, NETAJI SUBHASH PALACE, PITAMPURA, DELHI-110034,DELHI , WEST DELHI,DELHI
48.	MADANGIR KHANPUR	SHOP NO. 5 CSC MADANGIRI, DELHI 110062,NEW DELHI , NORTH DELHI ,DELHI
49.	ROHINI SEC.-6	Shop NO. 4, CSC-3 Market, Rohini Sector-6, Delhi-110085,NEW DELHI , NORTH WEST DELHI,DELHI
50.	R.G. MALL (IP EXTN.)	SHOP NO. G-9,G-30,G-10 & G-29,R.G.SQUARE MALL,NEAR,DELHI , EAST DELHI,DELHI-110092
51.	SARAI BARAFKAHANA KAURIYAPUL	SHOP NO. 2287/II,PVT. NO. 36,35-A & 35/1,SARAI BARAF KHANA,KAURIYA PUL,H.C.SEN ROAD,DELHI , NORTH DELHI,DELHI-110006
52.	SHAKUR BASTI (RANI BAGH)	Shop No. 7, Road No. 43, WZ 607, Shakur Basti, New Delhi,NEW DELHI , NORTH WEST DELHI,DELHI
53.	GAZIPUR-III	SHOP NO. 894,POCKET-C, IFC, GAZIPUR,,DELHI , EAST DELHI,DELHI-110096
54.	SHOP NO.2 W MALL DSITRICT CENTRE	SHOP NO.-2, W-MALL,DISTRICT CENTRE, MANGLAM PLACE,,DELHI , NORTH WEST DELHI,DELHI-110085

55.	SAIDULLAHJAB SAKET	SHOP NO. 07,CSC, SAIDULAJAIB, SAKET, NEW DELHI,DELHI , SOUTH DELHI,DELHI-110017
56.	GULABI BAGH-II DDA MKT.	SHOP NO. 7A,7 & 9,CSC, GULABI BAGH,,DELHI , NORTH DELHI,DELHI-110007
57.	SHAHZADA BAGH	308/1, ShahzadaBagh, Industrial Area, New Delhi.,NEW DELHI , NORTH DELHI,DELHI
58.	MASUDABAD IMFL	KHASRA NO. 205 VILLAGE MASUDABAD NAJAFGARH DELHI.,NEW DELHI , SOUTH WEST DELHI,DELHI
59.	MOTI NAGAR (KARAMPURA)	KARAMPURA ROAD MOTI NAGAR NEW DELHI – 110015.,NEW DELHI , WEST DELHI,DELHI
60.	LAJWANTI CHOWK	SHOP NO. WZ-342, NANGAL RAYA, NR. LAJWANTI CHOWK, DELHI,NEW DELHI , WEST DELHI,DELHI
61.	GULAB BAGH UTAM NGR.	A-47/142, GULAB BAGH UTTAM NAGAR, MAIN NFG. RD. NEW DELHI - 110059,DELHI , WEST DELHI,DELHI
62.	GUJRANWALAN TOWN-III (NORTH GATE)	SHOP NO. GF-55, GROUND FLOOR,NORTH GATE,ORBIT PLAZA,GUJRANWALA TOWN,DELHI , NORTH WEST DELHI,DELHI-110009
63.	DMRC MANSAROVAR PARK	SHOP NO. PAKG-3 -PD9,FIRST FLOOR,MANSAROVER PARK METRO STATION,DELHI , EAST DELHI,DELHI
64.	POOTH KALAN IMFL	KHASRA NO. 72/12 KRISHNA VIHAR V.P.O. POOTHKALAN,NEW DELHI , NORTH WEST DELHI,DELHI
65.	MASJID MOD	Shop No. –4, CSC DDA Market, Phase-II, Masjid Moth, New Delhi.,NEW DELHI , WEST DELHI,DELHI
66.	KESHOPUR INDUS. AREA	SHOP NO. A-38,KESHOPUR INDUSTRIAL AREA,,DELHI , WEST DELHI,DELHI-110018
67.	SWAROOP NAGAR (LIBASPUR)	PROPERTY NO./ KHASRA NO-15/22,23,20/3,BLOCK-J, SWAROOP NAGAR, VILLAGE-LIBASPUR,DELHI , NORTH DELHI,DELHI
68.	PITAMPURA DDA MKT.	SHOP NO.26,POCKET BU,CSC DA. MARKET,PITAMPURA, DELHI-110034,NEW DELHI , NORTH WEST DELHI,DELHI
69.	DWARKA SEC-6 IMFL	SHOP NO. 36, LSC MARKET, SECTOR-6, DWARAKA, NEW DELHI.,NEW DELHI , SOUTH WEST DELHI,DELHI
70.	BAWANA INDUSTRIAL AREA	SHOP NO.28-29, SHRI OM PLAZA, POCKET - E, SECTOR - I, BAWAN ROAD, INDU.AREA,NEW DELHI , NORTH WEST DELHI,DELHI
71.	NASIR PUR	SHOP NO. 4-15 & 16, VARDHMAN,ENTRANCE PLAZA NASIR PUR DWARKA NEW DELHI , NEW DELHI,SOUTH WEST DELHI ,DELHI
72.	DMRC RAJOURI GARDEN	PROPERTY NO. U22_DGN METRO STATION RAJOURI GARDEN, NEW DELHI,DELHI , NORTH DELHI,DELHI
73.	NARELA	SHOP NO. G-36,37,38,83 & 84, MSP MALL, FC-1 BLOCK, DSIIDC INDL. AREA,NARELA, DELHI , DELHI,NORTH EAST DELHI ,DELHI-110040
74.	DILSHAD GARDEN	SHOP NO.43, BLOCK- B, GROUND FLOOR, LSC, DILSHAD GARDEN, DELHI,NEW DELHI , EAST DELHI,DELHI
75.	JHARODA NAJAFGARH	Shop No.1655, b/1C, Ground Floor, Near Jharoda Bus Stand, Najafgarh, South West Delhi-110043,NEW DELHI , NEW DELHI,DELHI
76.	PRASHANT VIHAR	SHOP NO.G-3A AND 4, D-BLOCK, PLOT NO.-10, LSC, PRASHANT VIHAR, OUTER RING Rd., DELHI-110085,DELHI , NORTH WEST DELHI,DELHI

77.	VISHNU GARDEN (PANCHSEEL PARK)	SHOP NO. 78A, NEW NO.NW78A, VISHNU GARDEN EXT. , NW BLOCK, DELHI,DELHI , SOUTH DELHI,DELHI
78.	BEHRA ENCLAVE	SHOP NO. 5-6, BALAJI PLAZA,LSC BHERA ENCLAVE, PASCHIM VIHAR ,NEW DELHI , WEST DELHI,DELHI
79.	OKHLA INDS. AREA SHOP NO. A- 201	A-201,OKHALA INDUSTRIAL AREA,PHASE-I,DELHI , DELHI,NORTH EAST DELHI ,DELHI
80.	WAZIRPUR	SHOP NO. G-17, KLJ TOWER B-5, DISTRICT CENTRE NETAJI SUBHAS PLACE, WAZIRPUR, NEW DELHI,DELHI , SOUTH DELHI,DELHI
81.	SHALIMAR BAGH	SHOP NO.SBPP, GROUND FLOOR-7, SHALIMAR BAGH, NEW DELHI,DELHI , SOUTH DELHI,DELHI
82.	KOTLA MAYUR VIHAR IMFL	SHOP NO.14-15, KOTALA VILLAGE, MAYUR VIHAR PHASE-I, DELHI-110091,DELHI , EAST DELHI,DELHI
83.	OLD RAJENDER NGR, SHOP NO. 45	SHOP NO.45,OLD RAJENDER NAGAR MARKET, DELHI-110060,DELHI , NORTH WEST DELHI,DELHI
84.	KINGS WAY CAMP	SHOP NO. 57 MALL ROAD, KINGSWAY CAMP, DELHI-110009,DELHI , NORTH EAST DELHI,DELHI
85.	KASHMERE GATE	SHOP NO. 1491-G & 1491-A, GROUND FLOOR SITUATED AT KASHMERE GATE, (NEAR RITZ CINEMA), DELHI - 110006,DELHI , CENTRAL DELHI,DELHI
86.	RAJENDRA PALACE SHOPN. 31	SHOP NO-31,RAJENDRA BHAWAN,RAJENDRA PLACE,DELHI , CENTRAL DELHI,DELHI-110008
87.	TDI FUN REPUBLIC MALL	SHOP NO. G-10 & 11, TDI FUN REPUBLIC MALL, MOTI NAGAR,DELHI , WEST DELHI,DELHI-110015
88.	KALKAJI, GOVIND PURI SHOP NO. 7. LSCMKT.	SHOP NO.-7, LSC MARKET, KALKAJI,,SLUM TENEMENTS,GOVIND PURI , DELHI,SOUTH DELHI ,DELHI-110019
89.	KIRTI NAGAR	SHOP/PROPERTY NO. 1/4-A, KIRTI NAGAR IND. AREA,DELHI , WEST DELHI,DELHI-110015
90.	VINOD NAGAR	PROPERTY NO. D-310, KHASRA NO. 794,BLOCK -D, WEST VINOD NAGAR , DELHI,EAST DELHI ,DELHI-110092
91.	VISHWAS NAGAR (NEW)	SHOP NO.28/3, 60 FT. MAIN ROAD, VISHWAS NAGAR, GALI NO.16, SHAHDARA,DELHI , NORTH EAST DELHI,DELHI-110032
92.	OLD RAJENDER NGR. -2 SHOP NO. 6/76 G.F	6/76,OLD RAJENDER NAGAR,DELHI , CENTRAL DELHI,DELHI-110060
93.	MORI GATE HAMILTON ROAD	SHOP NO.-3908, HAMILTON ROAD, MORI GATE,DELHI , CENTRAL DELHI,DELHI-110006
94.	GULABI BAGH	UNIT NO. G-4,5,6, PLOT NO-4, LSC GARG PLAZA,GULABI BAGH,DELHI , NORTH DELHI,DELHI-110007
95.	JANGPURA ROAD BHOGAL	SHOP NO. 837/1,JANGPURA ROAD, BHOGAL,DELHI , SOUTH DELHI,DELHI-110014
96.	SHAHDARA	SHOP NO. SG-38, ADITYA MAGA MALL, PLOT NO.-9D,CBD, SHAHDARA,DELHI , EAST DELHI,DELHI-110032
97.	KHAYAL VISHNU GARDEN	SHOP NO. N-1A/2A, KHASRA NO. 3/23, KHYALA VISHNU GARDEN,DELHI , WEST DELHI,DELHI-110018
98.	ASHOK VIHAR PHASE-II	SHOP NO.17, GROUND FLOOR, LSC-2, WAZIRPUR FLYOVER,ASHOK VIHAR PHASE-II , DELHI,NORTH DELHI ,DELHI-110052
99.	SHOP NO. F89/9 OKHLA PHASE-I	SHOP NO. F-89/9, OKHLA IND. AREA PHASE-1,DELHI , SOUTH DELHI,DELHI
100.	RAJDHANI ENCLAVE	PLOT NO. 08, LSC RAJDHANI ENCLAVE,DELHI , EAST DELHI,DELHI-110092

101.	MAYUR VIHAR, PRATAP NGR. SHOP NO. 101	SHOP NO. 101, PRATAP NAGAR,MAYUR VIHAR, PHASE-1,DELHI , EAST DELHI,DELHI-110096
102.	KALKAJI EXTN. SHOP NO. A- 8/16	SHOP NO. A-8/16, KALKAJI EXTENSION,DELHI , SOUTH DELHI,DELHI-110019
103.	OKHLA INDS. AREA SHOP NO. A-255.	A-255,OKHALA INDUSTRIAL AREA,PHASE-I,DELHI , DELHI,SOUTH DELHI ,DELHI-110020
104.	GALLERIA DLF MAYUR VIHAR	UNIT NO.DGL 24,25, GF. DLF GALLERIA,,MAYUR VIHAR PHASE-1 , DELHI,EAST DELHI ,DELHI-110091
105.	B-16 GAZIPUR	SHOP NO. B-16, KHASRA NO. 397, GAZIPUR, DELHI,DELHI , EAST DELHI,DELHI-110096
106.	GAGAN CINEMA NAND NAGRI	SHOP IN GAGAN THEATRE COMMUNITY CENTRE, NAND NAGRI,DELHI , NORTH EAST DELHI,DELHI-110093
107.	SEC-21 ROHINI	SHOP NO. G-28, G-29 & G-37, ROHINI, SECTOR-21, R.K. PLAZA,DELHI , NORTH WEST DELHI,DELHI-110085
108.	DGL 33,34 GALLERIA MALL	SHOP NO.DGL 33,34, DLF GALLERIA,MAYUR VIHAR PHASE-1, DELHI-110091 , DELHI,EAST DELHI ,DELHI-110091
109.	DLF PRIME TOWER OKHLA.	UNIT NO./ SHOP NO. DPT 014, GROUND FLOOR,DLF PRIME TOWER,OKHLA INDUSTRIAL AREA, PHASE-1 , DELHI,SOUTH DELHI ,DELHI-110020
110.	MALL ROAD G.T.B NAGAR	SHOP NO.-120, MALL ROAD, GTB NAGAR, DELHI-110009,DELHI , NORTH DELHI,DELHI
111.	ARSS MALL PACHIM VIHAR L-10	SHOP NO.G-16, ARSS MALL,PLOT NO. 40,,COMMUNITY CENTRE,,JWALA HRI OPP. PASCHIM VIHAR, , DELHI,WEST DELHI ,DELHI-110063
112.	NARELA F-4 DSIIDC IND. AREA	SHOP NO. 42,43,44 & 49,F-4,DSIIDC INDUSTRIAL AREA,NARELA,,DELHI , NORTH WEST DELHI,DELHI-110040
113.	G.B.ROAD SHARDHANAND	SHOP NO.-5201-C, GROUND FLOOR,SHARDHANAND MARG,G.B.ROAD,,DELHI , CENTRAL DELHI,DELHI-110006
114.	TILAK NAGAR	SHOP NO. 42, NEW MARKET,TILAK NAGAR,,DELHI , WEST DELHI,DELHI-110018
115.	DALLUPURA CHILLA VILLAGE	PLOT NO. 12,SERVICE CENTRE NO. 11, VILLAGE CHILLA,DALLUPURA,,DELHI , EAST DELHI,DELHI-110096
116.	JANAK PURI (JANAK CINEMA)	UNIT NO./ SHOP NO. C-31, COMMUNITY CENTRE, NEAR JANAK CINEMA,JANAK PURI,,DELHI , WEST DELHI,DELHI-110058
117.	KHUREJI KHAS (KARKARDOOMA DA MKT.)	SHOP AT GROUND FLOOR IN PROPERTY NO. 83,VILLAGE KHUREJI KHAS, SHAHDRA , DELHI,EAST DELHI ,DELHI-110051
118.	DWARKA SEC-8 NEAR METRO	GROUND FLOOR METRO PARKING AREA,SECTOR-8,METRO STATION,OPP. NEXA SERVICE CENTRE, DWARKA,,DELHI , SOUTH WEST DELHI,DELHI-110077
119.	LODHI COLONY	SHOP NO. 82,GROUND & FIRST FLOOR,KHANNA MARKET, LODHI COLONY,DELHI , CENTRAL DELHI,DELHI-110003
120.	ROHINI SEC-9	SHOP NO. B-72,73,74 & 90, GROUND FLOOR,,NORTH EX-MALL, SECTOR-9, ROHINI, , DELHI,NORTH WEST DELHI ,DELHI-110085
121.	WEST ROHTASH NAGAR	PROPERTY NO.1/724 OLD NO.9008-E,WEST ROHTASH NAGAR,SHAHDRA,,DELHI , NORTH EAST DELHI,DELHI-110032
122.	MAYAPURI PHASE-II	SHOP NO. C-101,SHOP NO.1, REWARI LINE

		INDUSTRIAL AREA,BLOCK-C,PHASE-II,MAYAPURI,,DELHI , WEST DELHI,DELHI
123.	MAIN BURARI ROAD	SHOP NO. D-428,KHASRA NO. 32/3, MAIN BURARI ROAD, SWAROOP NAGAR, VILLAGE-LIBASPUR,,DELHI , NORTH WEST DELHI,DELHI-110042
124.	ARYA SAMAJ ROAD KAROL BAGH	PROPERTY NO.18/7-8,ARYA SAMAJ ROAD,KAROL BAGH,,DELHI , WEST DELHI,DELHI-110005
125.	KAMLA MKT.SHOP NO. 208	SHOP NO. 208,KAMALA MARKET, OPP. GIRDHARI LAL HOSPITAL,,DELHI , CENTRAL DELHI,DELHI-110062
126.	NETAJI SHOP PALACE-II SHOP NO. 6 & 7	UNIT / SHOP NO. G-6 & G-7,GROUND FLOOR,PLOT NO. H-8,NETAJI SUBHASH PLACE,COMMUNITY CENTRE,,PITAMPURA , DELHI,NORTH DELHI ,DELHI-110034
127.	BHARAMPURI SHOP NO.J-96	SHOP NO. J-96, KHASRA NO.60, MAIN ROAD, BRAHAMPURI,,DELHI , NORTH EAST DELHI,DELHI-110053
128.	SIRASPUR KHASRA NO. 573	SHOP NO. 05, KHASRA NO. 573,LIBASPUR ROAD,SIRASPUR,,DELHI , NORTH WEST DELHI,DELHI-110042
129.	KHAJOORI KHAS	SHOP NO. A-1/5,VILLAGE-KHAJOORI KHAS,A-BLOCK,MAIN WAZIRABAD ROAD,BHAJANPURA, SHAHDARA,,DELHI , NORTH EAST DELHI,DELHI-110053
130.	BABARPUR ROAD, EAST ROHTASH NAGR.	SHOP NO. 1/6710, MAIN BABARPUR ROAD,EAST ROHTASH NAGAR, SHAHDARA,,DELHI , EAST DELHI,DELHI-110032
131.	NASIRPUR DWARKA-II	SHOP NO. 2,4 & 5, GROUND FLOOR, VARDHMAN ENTRANCE PLAZA, NASIRPUR, POCKET-6,SECTOR-1A,DELHI , SOUTH WEST DELHI,DELHI-110045
132.	GOLE MARKET	SHOP NO. 2/10,MUNICIPAL NO.8,LADY HARDING ROAD,CHANDRA HOUSE,GOLE MARKET,,DELHI , CENTRAL DELHI,DELHI-110001
133.	SHEIKH SARAI	SHOP NO. G-67 & 68, GROUND FLOOR, COMMUNITY CENTRE, SHEIKH SARAI PHASE-1,DELHI , SOUTH DELHI,DELHI
134.	ROHINI SEC-5	SHOP AT GROUND FLOOR OF BUILDING NO.-6, SECTOR-5, SERVICE CENTRE, ROHINI,NEW DELHI,DELHI , NORTH WEST DELHI,DELHI-110085
135.	KOTLA MUBARAKPUR	PLOT NO. 142, SHOP NO. 803/13, ARJUN NAGAR, KOTLA MUBARAKPUR,,DELHI , NEW DELHI,DELHI
136.	KONDALI MAYUR VIHAR	SHOP NO. 1,2,5,6 & 8,SSG PREMIUN TOWER,SECTOR-4,PLOT NO.4,KONDLI GHAROLI,MAYUR VIHAR PHASE-III,DELHI , EAST DELHI,DELHI
137.	MAHIPALPUR	SHOP IN KHASRA NO. 836 SITUATED AT BLOCK K-II,NEAR MATA CHOWK, VASANT KUNJ ROAD,MAHIPALPUR EXT. ,,NEW DELHI , DELHI,SOUTH WEST DELHI ,DELHI-110037
138.	NEW FRIENDS COLONY	SHOP NO. 2,3 & 15 GROUND FLOOR,INDIA MALL,DDA COMMUNITY CENTRE,NEW FRIENDS COLONY,,DELHI , CENTRAL DELHI,DELHI-110025
139.	SULTANPURI BLOCK-C	SHOP NO. C-109,110,125,& 126, BLOCK-C, SULTANPURI,DELHI-110041,DELHI , NORTH WEST DELHI,DELHI
140.	GOVINDPURI-II	SHOP NO. 1402-A/1,GROUND FLOOR,GALI NO.-13,GOVINDPURI,NEW DELHI,DELHI , SOUTH DELHI,DELHI-110019
141.	ROSHANARA ROAD	SHOP NO. 7740/48, 7739/47, GROUND FLOOR, FASIH

Working hours both for office and public.

The Head Office remains open 5 days in a week. Its working hours are between 9.30 a.m. to 6.00 p.m. with lunch break of half an hour between 1.30 p.m. and 2.00 p.m. The working hours at the retail outlets of Apna Bazar are from 10.00 a.m. to 7.00 p.m. and Country Liquor from 11.00 a.m. to 09.00 p.m.

Grievance redress mechanism.

A Vigilance section has been setup at the Head Quarter to receive the complaints from the employees and public and find out the solution to those problems within the parameter of rules. Complaints received are dealt in accordance with the instructions of Govt. of India.